## **Communications of the Association for Information Systems**

Volume 14 Article 24

November 2004

# Research Methodologies in MIS: An Update

Prashant Palvia

The University of North Carolina at Greensboro, pcpalvia@uncg.edu

David Leary

The University of North Carolina at Greensboro, dleary@uncg

En Mao

University of Wisconsin-Milwaukee, enmao@uwm.edu

Vishal Midha

The University of North Carolina at Greensboro, v\_midha@uncg.edu

Parveen Pinjani

The University of North Carolina at Greensboro, ppinjari@uncg

 $See\ next\ page\ for\ additional\ authors$ 

Follow this and additional works at: https://aisel.aisnet.org/cais

## Recommended Citation

Palvia, Prashant; Leary, David; Mao, En; Midha, Vishal; Pinjani, Parveen; and Salam, A.F. (2004) "Research Methodologies in MIS: An Update," Communications of the Association for Information Systems: Vol. 14, Article 24. DOI: 10.17705/1CAIS.01424

Available at: https://aisel.aisnet.org/cais/vol14/iss1/24

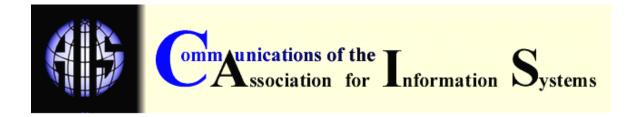
This material is brought to you by the AIS Journals at AIS Electronic Library (AISeL). It has been accepted for inclusion in Communications of the Association for Information Systems by an authorized administrator of AIS Electronic Library (AISeL). For more information, please contact elibrary@aisnet.org.



## Research Methodologies in MIS: An Update

## Authors

Prashant Palvia, David Leary, En Mao, Vishal Midha, Parveen Pinjani, and A.F. Salam



## RESEARCH METHODOLOGIES IN MIS: AN UPDATE

Prashant Palvia

pcpalvia@uncg.edu

David Leary

Information Systems and Operations Management Department

The University of North Carolina at Greensboro

En Mao School of Business Administration University of Wisconsin – Milwaukee

Vishal Midha
Praveen Pinjani
A. F. Salam
Information Systems and Operations Management Department
The University of North Carolina at Greensboro

This article presents trends in published MIS research for an 11 year period, 1993-2003. It is an update of a previous article in CAIS (Volume 11, Article 16) that covered the period 1993-1997. All of the articles in seven mainstream MIS journals were examined in terms of subjects researched and methodologies employed to conduct research. Recent trends are presented and compared to those of the earlier study. The results clearly indicate the focus of efforts of researchers on information system usage and information systems resource management. The survey methodology still appeals to many researchers but increases in the use of mathematical models and laboratory experiments is an indication that the field is attaining maturity by using more rigorous research methods.

**Keywords**: management information systems research, research methodologies, MIS journals, meta analysis

#### I. INTRODUCTION

The primary objective of this study is to capture the continuation of trends in research being conducted in the Management Information Systems (MIS) field. The study was conducted by evaluating all of the articles in seven mainstream MIS journals over the 11 year period 1993-2003 based on the subject area of research and research methodologies. The study is an extension of a previous study conducted by Palvia et al (2003) which examined the period 1993-1998. Trends are discussed in light subjects and methodologies used between 1993-1997 and those used between 1998-2003.

Over the last few years, many studies and published articles identified and recognized the importance of metaanalysis in determining where we are moving as researchers in MIS. Culnan et al.[1986] examined the trends in MIS research for the period 1980 to 1984, and examined MIS'

Research Methodologies in MI

relationship to three foundational fields: computer science, management science and organization science. Grover et al. [1993] conducted a study of MIS articles for the period 1980 to 1989 spanning 1336 articles. The Grover et al. study attempted to establish proper criteria and concluded that while there is a need for more methodological rigor along the guidelines suggested, there are some indications of the maturing of the IS field. Alavi and Carlson [1992] developed an overview of the intellectual structure of MIS through direct and systematic analysis of mainstream MIS articles published during 1968-1988.

More recently, Palvia et al. (2003) analyzed the trends in methodologies in MIS research by conducting an extensive analysis of articles in seven leading journals for the period 1993-1997. The study showed that survey methodology consistently ranked at the top; while frameworks and conceptual models, laboratory experiments, and case studies also found significant use among the MIS community. This article begins where the previous study left off, and studies the period 1998-2003. The focus of this article is on the subject areas under investigation and the research methodologies employed during the more recent period.

#### II. RESEARCH METHOD FOR THIS STUDY

Extensive content analysis was conducted for this study. MIS research articles published in leading academic MIS journals were read and coded to capture the necessary data. Table 1 lists the seven journals that were reviewed. Consistent with previous studies [Culnan and Swanson, 1986, Gillenson and Stutz, 1991 and Alavi and Carlson, 1992], these journals were selected because of their recognition for excellence in the MIS field. We acknowledge that the publications selected for the study publish mostly U.S. research and therefore the results reflect a U.S. bias.

Table 1. MIS Journals Studied

Communications of the ACM (CACM)

Decision Sciences (DS)

Information and Management (I&M)

Information Systems Research (ISR)

Journal of Management Information Systems (JMIS)

MIS Quarterly (MISQ)

Management Science (MS)

All articles published between 1998 and 2003 in these journals were reviewed. The content analysis was initiated in Fall 2003 and completed in early 2004. Following the procedure outlined by Grover, Lee and Durand (1993), MIS and related articles were selected by examining the title for Information systems keywords. A total of 1226 articles were selected, reviewed, and coded using the content analysis method (Weber, 1990). Table 2 is a snapshot of the scope of this study.

Table 2. Scope of the Study for 1998-2003

Journal (Total Issues/ yr)	# of Issues	From-To	# of articles
Communications of ACM (12)	72	Jan 98 41(1) - Dec 03 46(12)	329
Decision Science (4)	24	Winter 98 29(1) – Winter 2003 34(4)	71
Information&Management (6 - 8)	52	Mar 98 33(4) - Dec 03 41(2)	298
Information Systems Research (4)	24	Mar 98 9(1) – Dec 03 14(4)	128
Journal of Management Information Research (4)	23	Sum 98 15(1) – Winter 03 20(3)	190
MIS Quarterly (4)	24	Mar 98 22(1) Dec 03 27(4)	114
Management Science (12)	72	Jan 98 44(1)- Dec 03 49(12)	96
TOTAL			1226

The starting point for subject areas was the Barki, Rivard, and Talbot [1993] classification scheme. This scheme presents the most comprehensive classification of MIS topics and was used in previous studies (e.g., Alavi and Carlson, [1992]). The classification list contains seven levels. The first level presents the broadest topic classification while each lower level refines the topic incrementally. The three top levels of the scheme were selected as the base for the subject classification in this study. Continual developments in information technology broadened the scope of MIS to include subjects that were not listed in the Barki, Rivard, and Talbot classification over 10 years ago. Therefore, the classification in this article relied heavily on the scheme used by Palvia et al. [2003]. In addition, five new topics were added, as identified after the initial review. The final subject classification list for this study is presented in Table 3. Items 29 to 33 are the new subjects.

Table 3. Subject Classification

1.	Theory of MIS
2.	Artificial Intelligence /Expert System/Neural Networks/Knowledge Management
3.	Global Information Technology
4.	Hardware
5.	Software /Programming Languages
6.	Networks/ Telecommunications
7.	Internet
8.	Electronic Commerce /EDI
9.	Multimedia
10.	Databases/DBMS
11.	Internal/External Environment
12.	Organizational design /BPR/ Workflow Systems
13.	Innovation
14.	Resource Management /IS Management Issues
15.	IS Planning
16.	IS Staffing
17.	IS Evaluation
18.	Security
19.	IS Development/Methods and Tools
20.	IS Implementation
21.	IS Usage
22.	End User Computing
23.	Executive Information Systems

24.	Decision Support Systems
25.	Group Decision Support Systems
26.	IS Function Application
27.	IS Education
28.	IS Research
29.	Supply Chain Management (SCM)/ ERP
30.	Outsourcing
31.	IT Value
32.	Media and Communications
33.	Customer Relationship Management (CRM)

Note that an article may deal with multiple subjects. Therefore, the coding allowed for up to three subjects. Because of multiple subjects for many articles, the total subject count was 2020 for the 1226 articles studied.

The classification scheme for research methodologies was used as recommended by Palvia et al (2003). One addition made to their list was content analysis (Table 4).

Table 4. Methodologies in MIS Research

1	Speculation/commentary	Research that derives from thinly supported arguments or opinions with little or no empirical evidence.
2	Frameworks and Conceptual Model	Research that intends to develop a framework or a conceptual model.
3	Library Research	Research that is based mainly on the review of existing literature.
4	Literature Analysis	Research that critiques, analyzes, and extends existing literature and attempts to build new groundwork, e.g., it includes meta analysis.
5	Case Study	Study of a single phenomenon (e.g., an application, a technology, a decision) in an organization over a logical time frame.
6	Survey	Research that uses predefined and structured questionnaires to capture data from individuals. Normally, the questionnaires are mailed (now, fax and electronic means are also used).
7	Field Study	Study of single or multiple and related processes/ phenomena in single or multiple organizations.
8	Field Experiment	Research in organizational setting that manipulates and controls the various experimental variables and subjects.
9	Laboratory Experiment	Research in a simulated laboratory environment that manipulates and controls the various experimental variables and subjects.
10	Mathematical Model	An analytical (e.g., formulaic, econometric or optimization model) or a descriptive (e.g., simulation) model is developed for the phenomenon under study.
11	Qualitative Research	Qualitative research methods are designed to help understand people and the social and cultural contexts within which they live. These methods include ethnography, action research, case research, interpretive studies, and examination of documents and texts.
12	Interview	Research in which information is obtained by asking respondents questions directly. The questions may be loosely defined, and the responses may be open-ended.
13	Secondary Data	A study that utilizes existing organizational and business data, e.g., financial and accounting reports, archival data, published statistics, etc.
14	Content Analysis	A method of analysis in which text (notes) are systematically examined by identifying and grouping themes and coding, classifying and developing categories.

The articles were coded by three doctoral students (who are coauthors of this article) over a period of one semester. To ensure uniformity of coding and to reduce ambiguity, the coders were trained in the coding method as part of a seminar course on research methodologies. The intercoder reliability was calculated over a two phase process. Under phase I, the three coders coded the same set of 50 articles independently. Table 5 presents the result of inter-coder reliability for these initial 50 articles for Subjects (S) and Methodologies (M).

			•
Coder	1	2	3
1			
2	94% (S) 65% (M)		
3	76% (S) 60% (M)	74% (S) 70% (M	

Table 5. Phase I Inter-Coder Reliability

As is evident from Table 5, the inter coder reliability was not at the 90% target mark recommended in the literature. A discussion was held based on individual coding outcomes and consensus was reached regarding the final coding scheme. Under Phase II, the coders individually coded another set of 25 articles. Table 6 shows that this time they achieved adequate inter coder reliability. This method ensures that the coders were properly trained in the coding methodology and had a common understanding of the subjects and methodologies, thereby minimizing ambiguity from the coding process.

 Coder
 1
 2
 3

 1
 93% (S)
 95% (M)

 2
 95% (M)
 89% (S)

 3
 92% (S)
 89% (S)

 90% (M)
 100% (M)

Table 6. Phase II Inter Coder Reliability

#### III. RESULTS

#### MIS METHODOLOGY TRENDS

The trends in the methodologies being used by researchers in MIS research are consistent with the findings of previous research. Table 7 presents the rank of particular methodology being used for research for periods 1993-1997, 1998-2003, and the composite of both periods 1993-2003.

As is evident, among the journals studied in the time frame 1998-2003, the survey method was the most widely used methodology. The second most commonly used methodology was the mathematical model (note that a mathematical model may refer to any of a number of quantitative approaches such as a formulaic, econometric, optimization, or a descriptive simulation model). This finding is unique compared to many of the previous results. It points to the greater rigor being required in MIS research. Most of the articles appearing in *Information Systems Research* used mathematical modeling in some shape or form. *Management Science, Decision Science* and *The Journal of Management Informaion Systems* were other journals that used mathematical models. The higher use of speculation and commentary (5<sup>th</sup> in 1993-1997 and 3<sup>rd</sup> in 1998-2003) can be attributed to research efforts being directed to new and developing areas. Laboratory experiments, framework and conceptual models, case study and field study are also favored by IS researchers. It seems that content analysis, library research, and qualitative analysis have yet to capture the attention of the majority of IS researchers<sup>1</sup>.

<sup>&</sup>lt;sup>1</sup> Alternatively, the lack of work published by the seven journals studied may also reflect a lack of interest in them by their editors and editorial boards

Table 7. Rank of Research Methodology Based on Count and Percentage of Articles Using Specific Methodology

		1993-1	997			1998-20	03		1993-2003	
Methodology (Total)	Primary Methodo- logy Count	Secondary Methodo- logy Count	Total (%)	Rank by total	Primary Methodo- logy Count	Secondary Methodo- logy Count	Total (%)	Rank by total	Total (%)	Rank by total
Survey	211	32	243 (23.8%)	1	271	23	294 (24.1%)	1	537 (22.0%)	1
Frameworks and Conceptual Models	138	16	154 (15.1%)	2	122	12	134 (10.9%)	4	288 (11.6%)	2
Laboratory Experiment	110	16	126 (12.4%)	3	123	29	152 (12.5%)		278 (11.2%)	3
Case Study	91	15	106 (10.4%)	4	112	16	128 (10.4%)		234 (9.4%)	5
Mathematical Model	53	22	75 (7.4%)	5	159	23	182 (14.8%)		257 (10.3%)	4
Speculation/ commentary	64	4	68 (6.7%)	6	138	20	158 (12.9%)	3	226 (9.1%)	6
Literature Analysis	39	25	64 (6.3%)	7	45	7	52 (4.2%)	10	116 (4.6%)	8
Field Study	50	8	58 (5.7%)	8	84	20	104 (8.4%)	7	162 (6.5%)	7
Interview	16	21	37 (3.6%)	9	42	35	77 (6.3%)	8	114 (4.6%)	9
Library Research	16	14	30 (2.9%)	10	16	5	21 (1.7%)	13	51 (2.0%)	12
Secondary data	21	6	27 (2.6%)	11	46	38	84 (6.9%)	9	111 (4.5%)	10
Field Experiment	16	7	23 (2.3%)	12	36	7	43 (3.4%)	11	66 (2.6%)	11
Qualitative Research	1	7	8 (0.8%)	13	7	5	12 (1.0%)	14	20 (0.8%)	14
Content Analysis	N/A	N/A	N/Á	N/A	25	8	33 (2.7%)	12	33 (1.3%)	13
Total	826	193	1019		1226	248	1474		2493	

Note: Content Analysis was added in the current study

Significant trends can be observed from the disaggregation of the data in Table 8, which shows the methodology preferences year by year over the period of 1998-2003. Survey is the preferred choice of researchers over the period. Mathematical model, after a minimal number in 1998, witnessed a steep rise. Although the number of articles using speculation and commentary was third over-all, most of thes, which points to the maturing of the field and move toward more established research methodologies. Preference towards case study was at peak in 1999 and has declined some since that time. There has been a noticeable decline in the use of field study methodology by researchers. From occupying the 2<sup>nd</sup> rank in 1998 it fell down to 6<sup>th</sup> place in 2003. Other methodologies remained more or less constant over the six year period.

Methodology	1998	1999	2000	2001	2002	2003	Total
Survey	36	52	37	52	61	56	294
Mathematical Model	15	34	32	37	28	36	182
Speculation/Commentary	56	25	16	38	11	12	158
Laboratory Experiment	18	28	19	20	33	34	152
Framework & Conceptual Models	11	6	32	12	29	44	134
Case Study	14	32	23	10	19	30	128
Field Study	38	13	9	8	13	23	104
Secondary Data	15	12	15	9	13	20	84
Interview	9	19	12	9	14	14	77
Literature Analysis	3	13	4	7	10	15	52
Field Experiment	7	7	8	8	5	8	43
Content Analysis	6	5	6	5	5	6	33
Library Research	2	5	4	4	2	4	21
Qualitative Analysis	0	4	0	2	4	2	12
Total	230	255	217	221	247	304	1474

Table 8. Methodology Trends over 1998-2003

Figures 1 and 2 represents the usage trend graphically from 1993-2003.

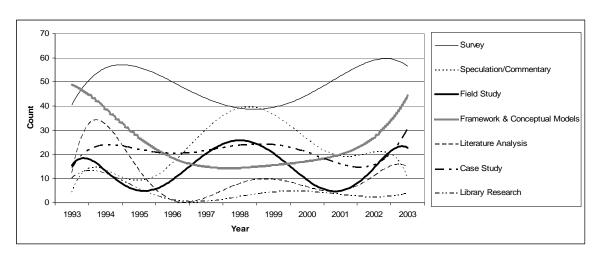


Figure 1. Methodology Usage Trends (1993-2003)

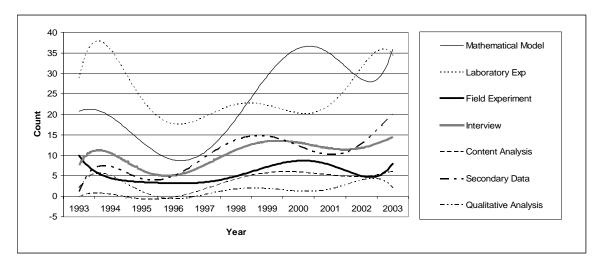


Figure 2. Methodology Usage Trends (1993-2003)

#### **MIS SUBJECT TRENDS**

DSS

IT Value

IS Function Applications

The most written about MIS subject is Resource Management/IS Management Issues followed by IS Usage in second place, and Electronic Commerce in third place. Table 9 shows the frequency and order of subjects researched during the study period. Broad areas and macro management issues are at the top followed by specific micro level issues. It is no surprise that IS management is on the top of the list, as most people would argue that MIS really refers to "Management of IS".

Subject Frequency Percentage Resource Mgmt/ IS Issues 191 9.46% IS Usage 191 9.46% Electronic Commerce 140 6.93% AI/ EX/ NN/ KM\* 125 6.19% IS Development 115 5.69% Internet 107 5.30% IS Evaluation/ Control 98 4.85% Software/ Prog. Language 82 4.06% **GDSS** 71 3.51% Organization Design/ BPR 61 3.02% Networks/ Telecom 59 2.92% **GIT** 57 2.82% SCM 55 2.72% **EUC** 54 2.67% IS Research 54 2.67% Media & Communication 52 2.57% DB/ DBMS 50 2.48% 47 IS Staffing 2.33% Internal/ External Environment 46 2.28%

Table 9. Subject Frequency 1998-2003

46

46

42

2.28%

2.28%

2.08%

IS planning	41	2.03%
Innovation	39	1.93%
IS Implementation	38	1.88%
Security	30	1.49%
Multimedia	21	1.04%
Outsourcing	19	0.94%
IS Education	16	0.79%
Theory of MIS	9	0.45%
EIS	6	0.30%
Hardware	6	0.30%
CRM	6	0.30%
Total	2020	

Al/ EX/ NN/ KM = Artificial Intelligence /Expert System/Neural Networks/ Knowledge Management

The emergence of electronic commerce as a research area is due to the revolutionary changes made in the nature of IT with the emergence of the Internet in the mid-nineties. Much of the IS usage research was triggered by the enormous interest in IT diffusion research and the technology acceptance model published by Davis (1989).

In the middle of the list are subjects that are more specific in nature, and include the likes of Decision Support Systems (DSS), IS Staffing, and Business Process Reengineering (BPR). This is consistent with the fact that these subjects enjoy niches among researchers. Towards the end of the table are topics like Outsourcing, Multimedia, and Security which are new topics and have not caught the fancy of the majority of IS researchers. One somewhat surprising finding is the low rank of "Theory of MIS". While calls for an MIS theory have been repeatedly made, it has been elusive and researchers have marched on to more pressing needs.

Trends can be observed in Table 10, which shows the appearance of the topics in each of the 6 years. There is an increase in number of articles in electronic commerce, the Internet, supply chain management (SCM), DB/DBMS, artificial intelligence, neural networks and expert systems, and global information technology. The trend in the number of articles in e-commerce mimics somewhat (perhaps with a little lag) the rise and fall of the e-commerce business. The number was rising until 2002 but then it suddenly dropped in 2003. in The number of articles on hardware, telecommunications, multimedia and outsourcing decreased. While from an academic standpoint, less research has been published in these areas, IS practice is strong in the areas of hardware, telecommunications, networks, and outsourcing. Furthermore, many advances occurred in practice in such area as multimedia with the convergence of voice and data technologies over existing TCP/IP networks. Furthermore international outsourcing saw phenomenal growth in the last few years. The data reflect the time gap or lag between published research and current practice.

Table 10. Subject Trends Over Years

						1993- 1997	Rank (1993-							1998-	Rank (1998-	1993-	Overall
Subjects	1993	1994	1995	1996	1997		1997)	1998	1999	2000	2001	2002	2003	2003	2003)	2003	Rank
Resource Mgmt/ IS Issues	19	29	23	43	38	152	1	28	21	26	40	28	48	191	1	343	1
IS Development	35	33	16	22	37	143	2	24	22	6	16	19	28	115	5	258	2
Theory of MIS	14	46	38	15	19	132	3	1	1	2	0	4	1	9	30	141	9
IS Evaluation/ Control	19	12	13	27	32	103	4	14	15	17	9	23	20	98	7	201	4
Networks/ Telecom	7	30	9	12	30	88	5	8	24	5	12	3	7	59	11	147	7
EUC	20	16	25	14	12	87	7	5	15	9	10	7	8	54	14	141	8
IS Function Applications	18	24	7	9	29	87	6	11	1	4	12	7	7	42	22	129	13
Int/ Ext Environment	11	19	7	17	32	86	8	10	5	4	12	6	9	46	20	132	12
IS Research	11	23	15	11	20	80	9	4	10	8	6	13	13	54	15	134	11
AI/ EX/ NN/ KM	20	14	17	11	6	68	10	10	15	24	24	20	32	125	4	193	5
DSS	24	16	10	8	9	67	11	8	13	7	11	5	2	46	19	113	16
IS planning	11	21	4	12	13	61	12	4	14	2	6	8	7	41	23	102	18
Software/ Prog. Language	7	15	11	9	15	57	13	17	21	14	12	7	11	82	8	139	10
GDSS	8	12	11	11	5	47	14	14	11	13	9	10	14	71	9	118	14
Organization Design/ BPR	6	13	1	11	13	44	15	9	19	9	9	5	10	61	10	105	17
IS Implementation	10	15	2	8	6	41	16	8	6	9	4	3	8	38	25	79	20
IS Usage	11	7	3	9	7	37	17	46	21	10	32	33	49	191	2	228	3

DB/ DBMS	6	11	7	5	5	34	18	7	4	4	10	9	16	50	17	84	19
Innovation	2	8	1	6	13	30	19	4	8	5	11	4	7	39	24	69	23
			-					-					•				
IS Staffing	4	4	9	4	5	26	20	5	4	2	17	5	14	47	18	73	21
Security	5	3	3	3	5	19	22	4	6	1	8	5	6	30	26	49	26
IS Education	0	2	8	5	4	19	21	3	2	2	2	5	2	16	29	35	28
GIT	3	5	1	1	4	14	24	16	3	6	11	9	12	57	12	71	22
EIS	2	0	6	2	4	14	23	1	1	0	0	1	3	6	32	20	30
Electronic Commerce	1	6	4	1	1	13	25	9	20	19	21	48	23	140	3	153	6
Hardware	3	3	1	3	2	12	26	6	0	0	0	0	0	6	31	18	32
Multimedia	0	3	3	1	5	11	27	8	3	5	3	2	0	21	27	32	29
Internet	0	0	0	4	3	7	28	17	21	7	17	18	27	107	6	114	15
SCM/ ERP								2	5	5	9	19	15	55	13	55	24
Outsourcing								3	2	3	2	0	9	19	28	19	31
IT Value								2	4	19	8	4	9	46	21	46	27
Media & Communicatio								4	12	E	6	13	12	52	16	52	25
n								. 4	12	5	0				16		25
CRM								1	1	1	1	2	6	6	33	6	33
TOTAL														2020		3599	



#### IV. DISCUSSION

#### LIMITATIONS

We state some limitations of the study before discussing the results. The primary limitation is that only seven journals were examined the study. Nevertheless, it was a massive data collection effort. But the fact that all highly acclaimed top-tier journal were included is also a strength, as our study reflects the best practices in IS research. As an added caveat, it should be noted that our results are more reflective of U.S.- based research.

Another limitation is the classification scheme used for coding the articles. The coders experienced that the subject list was not completely exhaustive and some of the articles were not easy to fit into. Though some new subjects were added, the list was still not sufficient to accurately represent a few articles. Given the breadth of what can be called MIS, we had to draw the line someplace. Some of the results are also dependent on how the subject categories were divided or aggregated. For example, DSS, GDSS, and EIS were separated while KM was combined with AI, Expert Systems, and Neural Networks.

#### COMPARISON BETWEEN THE 1998-2003 STUDY AND THE 1993-1997 STUDY

One conclusion that can be drawn is the increasing scope of MIS research. This result is quite evident by comparing the of subject classification list of this study with that used in the previous study. The number of subjects in this study was 35 compared to 29 (but only 28 were ranked) in the prior study by Palvia et al. (2003). The additional seven subjects: SCM, Outsourcing, IT Value, Media and Communications, Workflow systems, ERP, and CRM, indicate a trend of widening scope of subjects being researched by the IS community.

Table 11 presents the rank comparison of subjects between 1993-1997 (Palvia et al. 2003) and 1998-2003 (the current study). A good number of changes can be observed. Of importance among them is the shift or change in the subjects which form the core of the MIS research. The topics which emerged as core in the previous study were resource management, IS development, functional applications, IS planning and software programming languages. In this study, the

1993-1997 1998-2003 Subject Resource Management/ IS Issues 1 1 IS Usage 17 2 Electronic Commerce 25 3 AI/ EX/ NN/ KM 10 4 2 5 IS Development 6 Internet 28 7 4 IS Evaluation/ Control Software/ Programming Language 13 8 **Group Decision Support Systems** 14 9 Organization Design/ Business Process Reenginering/ Workflow Systems 15 10 Networks/ Telecommunications 5 11 Global Information Technology 24 12 Supply Chain Management/Enterprise ReRP N/A 13 **End User Computing** 7 14 IS Research 9 15 N/A 16 Media & Communication

Table 11. Subject Rank Comparisons

Data Base/Data Base Management Systems	18	17
IS Staffing	20	18
Decision Support Systems	11	19
Internal/ External Environment	8	20
IT Value	N/A	21
IS Function Applications	6	22
IS planning	12	23
Innovation	19	24
IS Implementation	16	25
Security	22	26
Multimedia	27	27
Outsourcing	N/A	28
IS Education	21	29
Theory of MIS	3	30
Customer Relationship Management	N/A	31
Executive Information Systems	23	32
Hardware	26	33

core of MIS shifted focus to IS usage, resource management, electronic commerce, IS development, artificial intelligence/neural networks/knowledge management, and software/programming languages.

MIS being 'Management of IS' has Resource Management/ IS Management Issues' subject articles on top of the list. The next ranked subject is IS usage, which was in 17<sup>th</sup> place in the previous study. This change can be explained by the interest of researchers in understanding IT adoption and acceptance by IS users. Much of it has been spurred by the publication of the TAM model by Davis (1989). There is a dramatic decline in the "Theory of MIS" research which was at 3<sup>rd</sup> rank in the previous study and is almost non-existent in the present study. Given its elusiveness, it seems researchers abandoned the quest for theory and instead have focused on more pressing business issues such as IS usage and management.

Another major but expected change in comparing with the previous study is the quantum increase in Internet and electronic commerce research. The analysis of the trends over the years shows a big jump in e-commerce research until the year 2002. Although there was a decline in 2003 perhaps due to the "dot-com" bubble burst in 2000, researchers seem to be investigating fundamental and long-term issues in e-commerce. We expect that research in e-commerce issues will sustain a high level of activity over many years to come.

Another important topic that emerged is global IT. Focus on this area increased because of the rapid expansion of business into global markets. The Internet by definition is global and thus much of the e-commerce activity has been global, crossing international boundaries. Information technology has had both an "enabler" and "driver" role in the globalization of business, so much so that IT is now an integral part of corporate strategy in many organizations. The importance of this area of research is exemplified by the emergence of an annual global IT management conference (http://www.gitma.org).

Other subjects showing upward trend are supply chain management (SCM), and media and communications. These new topics were added to the subject classification list of the previous article. The increase is clearly evidenced by the increased focus on efficiencies to be gained through inter-organizational linkages embedded in SCM and ERP systems.

Subjects that were at about the same level of research as the previous study include: IS Research, GDSS, IS Staffing, DBMS, Innovation, IS Implementation, Hardware, EIS and Security.

Figure 3 presents the top five subject gainers and top five losers in terms of change in their numeric positions from 1993-1997 to 1998-2003. As is clearly evident that E-Commerce and Internet are the top gainers and climbed 22 positions in terms of their rank. Theory of MIS lost most in terms of its position.

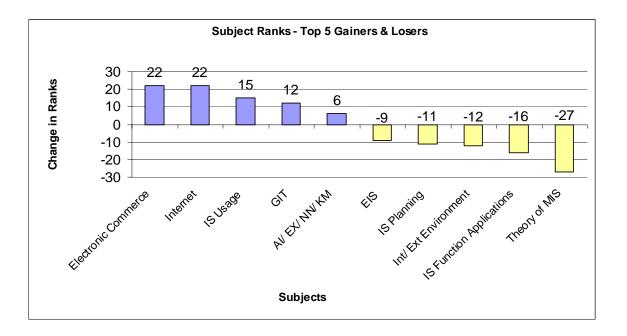


Figure 3. Top 5 Subject Rank Gainers and Losers

Striking observations can be made when examining methodologies. Table 12 displays the rank comparison of methodologies used in 1993-1997 and 1998-2003.

The most prevalent methodology used is the survey method with 19.95% (both primary and secondary) of the articles using this method over the time frame. This supports the previous work where surveys were also the most used method during the 1993-1997 timeframe. The previous article had suggested that the survey method was used because of the "newness" of the field. However, the survey method continues to be most widely used in spite of growing maturity. We argue that the most likely reasons are perhaps threefold:

- 1. the IT field changes rapidly, requiring constant and quick attention to new issues,
- 2. the external conclusion validity afforded by the survey method, and
- 3. a large number (perhaps the majority) of the current researchers in MIS are only trained in this method.

Table 12. Methodology Rank Comparisons

Methodology	1993-1997	1998-2003
Survey	1	1
Mathematical Model	6	2

Speculation/Commentary	5	3
Framework & Conceptual Models	2	4
Laboratory Exp	3	5
Case Study	4	6
Field Study	7	7
Interview	11	8
Secondary Data	9	9
Literature Analysis	8	10
Field Experiment	10	11
Content Analysis	N/A	12
Library Research	12	13
Qualitative Analysis	13	14

A methodology that has seen a steep rise is mathematical modeling. It was ranked 6<sup>th</sup> in the previous article and is now ranked 2<sup>nd</sup>. As stated earlier, most of the articles appearing in *Information Systems Research* use mathematical modeling in some shape or form. *Management Science* and *Communications of the ACM* were other journals that used mathematical models. The increase in this methodology indicates more rigor in MIS research.

Framework and conceptual models fell from being ranked 2<sup>nd</sup> in 1993-1997 to 4<sup>th</sup> in 1998-2003, with only 9.4% of the articles using this methodology. This decline is consistent with previous research which stated that journals now want to publish actual research more than frameworks that guide research. Another reason may be that we now have a good number of frameworks and conceptual models.. Again, it is an indication of the growing maturity of the field.

Qualitative research (excluding the case study method) exhibited low results consistent with previous research. It was stated in the previous research that many IS researchers who reported results between 1993 and 1997 were not trained in using this methodology and therefore reluctant to use it. It was expected that this methodology would gain acceptance in years to come, but the methodology is still does not find wide acceptance by the IS community.

Figure 4 shows the top 3 methodologies that gained most and lost most, in terms of their position

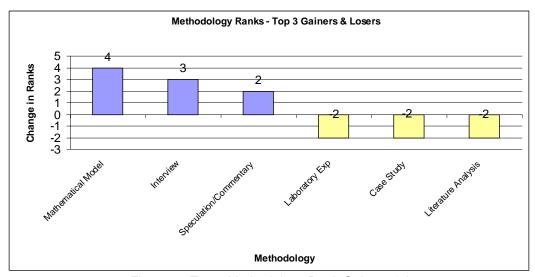


Figure 4. Top 3 Methodology Rank Gainers & Losers

Research Methodologies in MIS A. F. Salam change from 1993-1997 to 1998-2003. Mathematical modeling gained the most whereas laboratory experiments, case study and literature analysis lost moderately between the two periods. The differences in methodologies are much smaller than the differences in subject.

#### V. CONCLUSION

Continual self-introspection is useful for the MIS field to mature and thrive. The MIS field is still young and continues to show explosive growth in the technology itself. Our analysis of publication patterns and trends in leading academic MIS journals in the years 1998 to 2003 provides another snapshot of the state of MIS research. In the tradition of cumulative research, our study updates previous research which covered the period 1993-1997. We expect that similar work will be conducted on a periodic basis. Future work may also include non-top-tier journals as well as new and upcoming journals. This approach would lead to a more holistic review not just the best practices in MIS research.

The results include several implications for researchers and journal editors.

- Researchers are made aware of the methodologies and subject domains that are in wide use. The data give them an opportunity to understand which subject areas that are growing in popularity and which are declining in interest.
- 2. It helps researchers assess the position of their own interests in the overall MIS domain
- 3. It allows researchers make necessary adjustments in their research portfolio.
- 4. More entrepreneurial researchers and editors may want to focus their attention on the subjects that are important yet ignored, as well as find a proper balance in the use of research methodologies.

Editor's Note: This article was received on July 30, 2004 and was published on November 5, 2004. It was with the authors six weeks for 1 revision.

#### **REFERENCES**

- Alavi, M. and C. Patricia "A Review of MIS Research and Disciplinary Development" *Journal of Management Information Systems* (8:4), 1992, pp. 45-63.
- Barki, H., S. Rivard, and J. Talbot "A Keyword Classification Scheme for IS Research Literature: An Update" *MIS Quarterly* (17:2), 1993, pp. 209-225.
- Culnan, M. And E. Swanson "Research in Management Information Systems, 1980-1984: Points of Work and Reference" MIS Quarterly (7:3), 1986, pp.156-172
- Davis, F.D. "Perceived Usefulness, Perceived Ease of Use, and User Acceptance of Information Technology," *MIS Quarterly* (13:3), 1989, pp. 319-339.
- Gillenson, M. And D. Stutz "Academic Issues in MIS: Journals and books" MIS Quarterly (15:4), 1991, pp. 447-452.
- Grover, V., C. C. Lee, and D. Durand "Analyzing Methodological Rigor of MIS Survey Research from 1980-1989" *Information & Management* (24), 1993, pp. 305-317.
- Palvia P. Mao E, Salam A.F., and Soliman K S. "Management Information Systems Research: What's There In A Methodology?" *Communications of the Association for Information Systems* (11), 2003, pp. 289 309.

Weber, R. (1990) Basic Content Analysis, London: Sage Publications, Inc.

#### **ABOUT THE AUTHORS**

**Prashant Palvia** is Joe Rosenthal Excellence Professor in Information Systems and Ph.D. Program Director at the University of North Carolina at Greensboro. He received his Ph.D., MBA

Research Methodologies in MIS: An Update by P. C. Palvia, D. Leary, E. Mao, V. Midha, P. Pinjani, and A. F. Salam

and MS from the University of Minnesota and BS from the University of Delhi, India. Prof. Palvia is the Editor-in-Chief of the *Journal of Global Information Technology Management (JGITM)*, and is on editorial board of several journals. His research interests include global information systems, electronic commerce, IT diffusion, and media selection. He is the author of 68 journal articles (e.g., in *MIS Quarterly, Decision Sciences, Communications of the ACM, Information & Management Decision Support Systems, and Communications of AIS*), and over 118 articles in conferences. His latest co-edited book is *Global Information Technology and Electronic Commerce*, published by Ivy League Publishing, 2002. He chaired the past five Global Information Technology Management (GITM) World Conferences and is chairing the conference in Anchorage, Alaska in June 2005 (http://www.gitma.org).

**(David) Thomas Leary** is a second-year PhD student in Information Systems at the University of North Carolina at Greensboro. His current research interests include e-commerce, e-markets, semantic web, and intelligent agents while teaching computing essentials and business process management. He has presented papers at the AMCIS conference. Thomas received his MS in Information Technology and Management from UNCG and his undergraduate degree from North Carolina State University.

**En Mao** is Assistant Professor of MIS at the University of Wisconsin - Milwaukee. She joined UWM's School of Business Administration in 2000. She earned her PhD from the University of Memphis, Tennessee. Her current research interests include information systems diffusion and acceptance, end-user computing, leadership, and cross-cultural issues Her publications appear in the *Journal of Global Information Technology Management*, *Information and Management*, and *Communications of the AIS*.

**Vishal Midha** is a second-year PhD student in Information Systems at the University of North Carolina at Greensboro. He presented papers at the AMCIS and GITMA conferences. His current research interests include information goods piracy, economic models, software pricing, outsourcing, and e-commerce.

**Praveen Pinjani** is in the Ph.D. program at University of North Carolina at Greensboro. His research interests focus on Global Information Technology, Knowledge Management, and E-Commerce. He has presented at AMCIS, GITM World Conference and Decision Science annual meeting. He holds a Masters Degree from Texas Tech University, Post Graduate Diploma in Management from LBSIM, New Delhi, and Bachelor's degree from Delhi University, New Delhi. He spent three years in business development with large multinational financial companies.

**A. F. Salam** is Assistant Professor in the ISOM Department at the Bryan School of Business and Economics at the University of North Carolina at Greensboro. His research interests include ERP implementation, information technology management, e-business, semantic web, intelligent multiagent architecture, ontology and emerging technologies. His published research includes articles in the Communications of the ACM, Information and Management, Communications of the AIS, Information Systems Journal, e-Services Journal, and Journal of Information Technology Cases and Applications. He served as the Co-Guest Editor of the Special Issue of the Journal of Electronic Commerce Research and Co-Guest Editor of a Special Section on Internet and Marketing in the Communications of the ACM. He has also served as Co-Chair of the Mini-Track on Semantic eBusiness in AMCIS 2004. Salam earned both his PhD and MBA degrees from the School of Management at SUNY at Buffalo.

Copyright © 2004 by the Association for Information Systems. Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and full citation on the first page. Copyright for components of this work owned by others than the Association for Information Systems must be honored. Abstracting with credit is permitted. To copy otherwise, to republish, to post on servers, or to redistribute to lists requires prior specific permission and/or fee. Request permission to publish from: AIS Administrative Office, P.O. Box 2712 Atlanta, GA, 30301-2712 Attn: Reprints or via e-mail from ais@aisnet.org

Research Methodologies in MIS A. F. Salam

Research Methodologies in MIS: An Update by P. C. Palvia, D. Leary, E. Mao, V. Midha, P. Pinjani, and

ISSN: 1529-3181

## **EDITOR-IN-CHIEF**

Paul Gray

Claremont Graduate University

#### AIS SENIOR EDITORIAL BOARD

Detmar Straub	Paul Gray	Sirkka Jarvenpaa
Vice President Publications	Editor, CAIS	Editor, JAIS
Georgia State University	Claremont Graduate University	University of Texas at Austin
Edward A. Stohr	Blake Ives	Reagan Ramsower
Editor-at-Large	Editor, Electronic Publications	Editor, ISWorld Net
Stevens Inst. of Technology	University of Houston	Baylor University

#### CAIS ADVISORY BOARD

Gordon Davis	Ken Kraemer	M.Lynne Markus	Richard Mason
University of Minnesota	Univ. of Calif. at Irvine	Bentley College	Southern Methodist Univ.
Jay Nunamaker	Henk Sol	Ralph Sprague	Hugh J. Watson
University of Arizona	Delft University	University of Hawaii	University of Georgia

## **CAIS SENIOR EDITORS**

Steve Alter	Chris Holland	Jaak Jurison	Jerry Luftman
U. of San Francisco	Manchester Bus. School	Fordham University	Stevens Inst.of Technology

#### **CAIS EDITORIAL BOARD**

Tung Bui	Fred Davis	Candace Deans	Donna Dufner
University of Hawaii	U.ofArkansas, Fayetteville	University of Richmond	U.of Nebraska -Omaha
Omar El Sawy	Ali Farhoomand	Jane Fedorowicz	Brent Gallupe
Univ. of Southern Calif.	University of Hong Kong	Bentley College	Queens University
Robert L. Glass	Sy Goodman	Joze Gricar	Ake Gronlund
Computing Trends	Ga. Inst. of Technology	University of Maribor	University of Umea,
Ruth Guthrie	Alan Hevner	Juhani livari	Claudia Loebbecke
California State Univ.	Univ. of South Florida	Univ. of Oulu	University of Cologne
Munir Mandviwalla	Sal March	Don McCubbrey	Emannuel Monod
Temple University	Vanderbilt University	University of Denver	University of Nantes
John Mooney	Michael Myers	Seev Neumann	Dan Power
Pepperdine University	University of Auckland	Tel Aviv University	University of No. Iowa
Ram Ramesh	Maung Sein	Carol Saunders	Peter Seddon
SUNY-Buffalo	Agder University College,	Univ. of Central Florida	University of Melbourne
Thompson Teo	Doug Vogel	Rolf Wigand	Upkar Varshney
National U. of Singapore	City Univ. of Hong Kong	Uof Arkansas,LittleRock	Georgia State Univ.
Vance Wilson	Peter Wolcott		
U.Wisconsin,Milwaukee	Univ. of Nebraska-Omaha		

## **DEPARTMENTS**

Global Diffusion of the Internet.	Information Technology and Systems.
Editors: Peter Wolcott and Sy Goodman	Editors: Alan Hevner and Sal March
Papers in French	Information Systems and Healthcare
Editor: Emmanuel Monod	Editor: Vance Wilson

## ADMINISTRATIVE PERSONNEL

Eph McLean	Samantha Spears	Reagan Ramsower	
AIS, Executive Director	Subscriptions Manager	Publisher, CAIS	
Georgia State University	Georgia State University	Baylor University	

